

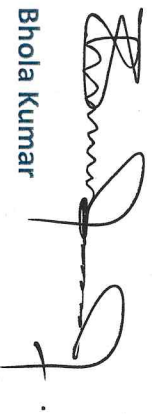
## Quality Policy (Soda Ash Division)

At RSPAL Soda Ash Division, we believe that Quality is the integral part of our business and consistently strive to achieve the best quality products and services. Our business is steered by best in class operations and focused on meeting all stakeholders' expectations. We meet this commitment by operating a robust Quality Management System.

To achieve this, we shall:

- Work relentlessly with customers, to understand requirements and exceed their expectations.
- Deliver our quality products and services consistently and improve customer satisfaction.
- Manufacture and supply our products to meet safety and regulatory requirements.
- Operate in a high-quality environment and thereby continually improve our processes and systems.
- Strive to manufacture products at lowest cost and enhance our competitiveness as a continuous process.
- Define and develop measurable objectives and focus to achieve them.
- Monitor and analyse our performance to improve our operations and Management Systems.
- Review Quality Policy at regular intervals for its relevance to the business and is communicated to our entire workforce and all stakeholders.

Date: 01-07-2021



Bhola Kumar  
Plant Head



Bharat Bhushan Kathpalia  
V.P- Manufacturing